

Office of Research, Assessment and Strategic Initiatives Overview 2016-19 Graduate Exit Survey Results

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Summary of Graduate Exit Survey

SECTION I: Level of Agreement with GENERAL EDUCATION COMPETENCIES

Below are the analyses of **Sections I - III** based on students' level of agreement with general education competencies and satisfaction with quality and services provided by Coahoma Community College. The results reported below (in rank order) are based on a 5-point Likert scale with 5= Strongly Agree, 4=Agree 3=Neutral, 2=Disagree, and 1=Strongly Disagree. Items that received the highest level of "Strongly Agree" and "Agree" scores.

Section I. General Education Competencies									
	2016-17			2017-18			2018-19		
	N	%	Avg.	N	%	Avg.	N	%	Avg.
My written communication skills have improved since taking classes at Coahoma Community College	249	90%	4.3	262	87%	4.3	174	87%	4.3
My critical thinking skills have improved since taking courses at Coahoma Community College	245	90%	4.4	265	86%	4.36	167	89%	4.3
My historical and cultural awareness skills have improved since taking courses at Coahoma Community College.	243	88%	4.3	261	81%	4.2	168	80%	4.1
My oral communication (speaking) skills have improved since taking classes at Coahoma Community College.	249	87%	4.4	262	86%	4.2	174	82%	4.2
My ability to use technology (computers and/or programs) has improved since taking courses at Coahoma Community College.	186	87%	4.4	237	86%	4.3	147	86%	4.3
My problem solving skills (science reasoning) have improved since taking courses at Coahoma Community College.	248	84%	4.2	261	81%	4.2	169	82%	4.2
My problem solving skills (mathematics) have improved since taking courses at Coahoma Community College.	245	83%	4.2	260	82%	4.22	169	83%	4.2

SECTION II: Level of Satisfaction with COLLEGE PROGRAMS OR SERVICES

The results reported below (in rank order) are based on a 5-point Likert scale with 5 = Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, and 1=Strongly Dissatisfied.

Section II.										
Quality and Services		2016-17			2017-18			2018-19		
	N	%	Avg.	N	%	Avg.	N	%	Avg.	
Overall impression of Coahoma Community College	211	90%	4.4	246	84%	4.3	152	88%	4.3	
Library resources and services	213	89%	4.3	244	82%	4.2	152	82%	4.2	
Quality of course content in your major area of study	220	88%	4.3	252	86%	4.3	151	89%	4.3	
Academic advising and counseling services	215	88%	4.3	253	85%	4.3	156	82%	4.2	
Financial aid services	217	88%	4.3	248	80%	4.2	152	80%	4.2	
General registration procedures	220	88%	4.3	252	80%	4.2	152	88%	4.3	
Challenge offered by your major area of study	218	87%	4.3	253	84%	4.2	161	87%	4.3	
Access to appropriate technology	214	87%	4.3	246	81%	4.2	156	83%	4.2	
Personal security and safety	216	87%	4.3	246	78%	4.1	160	79%	4.1	
College bookstore supplies and services	215	86%	4.3	242	81%	4.2	153	82%	4.2	
Provisions provided for students with disabilities	210	86%	4.2	239	78{%	4.2	146	83%	4.2	
Maintenance of classrooms and buildings	211	84%	4.2	246	79%	4.1	156	82%	4.2	
iREAD helped me in my program of study	204	84%	4.2	234	77%	4.1	137	74%	4.0	
Recreation, social gatherings, cultural events, and entertainment	209	84%	4.2	241	75%	4.0	147	77%	4.1	
Attitude of the college faculty toward students	209	83%	4.2	248	80%	4.1	155	80%	4.1	
Billing and fee payment procedures	219	82%	4.2	250	78%	4.0	153	79%	4.1	
College sponsored student programs	210	81%	4.2	236	77%	4.1	151	76%	4.1	
Attitude of the college non-teaching staff toward students	220	79%	4.2	249	80%	4.1	155	80%	4.1	
Maintenance of student housing	182	77%	4.1	224	73%	4.0	137	74%	4.0	
Cafeteria food and services	191	73%	4.0	224	74%	4.0	135	74%	3.9	

Note: Based on the results of the college's programs, admissions, and facilities services, the results will be used <u>for the department's 2016-19 Annual Report,</u>

<u>Program Review and any other assessments used to improve the quality and services offered by the institution</u>

SECTION III: Comments

In Section IV of the *Graduate Exit Survey*, students were given an opportunity to make comments about their overall satisfaction with Coahoma Community College. Student comments are shown below.

Comments: 2016-2017

- 1. SOME TEACHERS AT COAHOMA MAKE IT HARD
- 2. N/A (15 COUNTS)
- 3. I LEARNED NEW THINGS FROM THE TECHNICAL CAREER CLASSES THAT I NEVER THOUGHT I WOULD USE.
- 4. I AM GOING TO MISS THIS SCHOOL.
- 5. IT HAS BEEN GREAT ATTENDING CCC!!
- 6. I HAVE HAD A GREAT TWO YEARS HERE.
- 7. I AM ELATED TO BE AN ALUMNI OF COAHOMA COMMUNITY COLLEGE.
- 8. WE NEED MORE SCHOOL SPIRIT!!
- 9. HAD A GREAT TIME HERE.
- 10. I ENJOY CCC FOR THE SCHOOL YEAR
- 11. I LOVE COAHOMA COMMUNITY COLLEGE!!!!
- 12. I ENJOYED THE TIME I SPENT HERE I AM GLAD TO BE FURTHERING MY DEGREE AT DELTA STATE.
- 13. COAHOMA IS A GOOD SCHOOL.
- 14. LOVE IT
- 15. EVEN THOUGH I DID NOT STAY ON CAMPUS, BUT FOR FUTURE REFERENCE IT WOULD BE NICE IF THE GRILL OFFERED MORE SALADS, GLUTEN-FREE FOR OR HEALTH CONSCIOUS FOODS.
- 16. COMING AFTER A ONE YEAR AND SIX MONTHS BREAK, THIS INSTITUTION HAS PROVIDED ME WITH MUCH CLASS GUIDANCE AND COUNSELING...THANK YOU
- 17. I ENJOYED COAHOMA. NOW IT'S TIME TO LEAVE.
- 18. CCC OVERALL IS A GREAT SCHOOL, I JUST THINK THEY NEED MORE PROGRAMS.
- 19. I LOVE COAHOMA COMMUNITY COLLEGE FROM THE STAFF TO THE STUDENTS. MRS. T. TAYLOR AND MS. LANDFIAR.
- 20. I FEEL THAT NIGHT CLASSES DIDN'T GET RECOGNIZED FOR GOOD GRADES AND AWARDS.
- 21. COAHOMA COMMUNITY COLLEGE IS A VERY GOOD SCHOOL.
- 22. I ENJOYED MY TWO YEARS AT COAHOMA CND I PLAN TO FURTHER MY EDUCATION AND MAKE A CAREER IN LIFE.
- 23. I'M VERY THANKFUL FOR COAHOMA.
- 24. NONE
- 25. VERY PLEASE TO HAVE COME HERE COME HER WITH SUCHE NICE PROFESSORS
- 26. I HAVE ENJOYED MY TIME A COHAOMA!
- 27. IT'S A NOT FROM ME!!
- 28. GREAT COLLEGE, I LOVE IT.
- 29. GOOD-BYE
- 30. THIS WAS A GREAT EXPERIENCE FOR ME. THE FACLTY AND STAFF ARE AMAZING.

- 31. NEED TO WORK ON THE CAFETERIA FOOD
- 32. EXCELLENT SCHOOL
- 33. I REALLY ENJOYED MY STAY!
- 34. MORE FINANCIAL ASSISTANCE FOR STUDENTS
- 35. I'M GRATEFUL FOR THE OPPORTUNITY TO FURTHER MY EDUCATION AT THIS INSTITUION. I HAVE DIFFERENT VIEW OF CCC SINCE MY ATTENDANCE THAN BEFORE.
- 36. I AM GLAD I CAME TO COAHOMA COMMUNITY COLLEGE
- 37. WELL PLEASED WITH COAHOMA COMMUNITY COLLEGE.
- 38. GLAD TO HAVE ATTENDED CCC ONCE AGAIN. THANKS CCC

Comments: 2017-2018

- STAFF ATTITUDES CAN IMPROVE
- 2. GREAT EXPERIENCE
- 3. N/A (12)
- 4. I REALLY ENJOYED BEING HERE (2)
- 5. COAHOMA COMMUNITY COLLEGE IS A GREAT SCHOOL
- 6. I ENJOYED MY TIME HERE. THANK YOU.
- 7. THIS HAS TRULY BEEN A GREAT EXPERIENCE.
- 8. BETTER FOOD CHOICES
- 9. COAHOMA COMMUNITY COLLEGE IS A GREAT PLACE TO COME
- 10. I ENJOYED MY TIME HERE AT CCC AND WOULD ADVISE ANYONE TO ATTEND CCC
- 11. NONE
- 12. I HAD A GREAT YEAR! (2)
- 13. ENJOYED MY TIME HERE (2)
- 14. SATISFIED WITH THE EDUCATION I RECEIVED WHILE ATTENDING COAHOMA COMMUNITY COLLEGE
- 15. WORKING WITH MY ADVISOR WAS GREAT, I WAS LUCKY TO HAVE MRS. BOSCHERT.
- 16. I'M HAPPY IT'S FINALLY OVER
- 17. I LOVE CCC.
- 18. REALLY DON'T LIKE THE GPA FOR HOURS CHANGE FOR GRADUATION
- 19. COAHOMA COMMUNITY COLLEGE HAS BEEN WONDERFUL TO ME!
- 20. I LOVE COAHOMA
- 21. TIME TO GRADUATE!! IT'S BEEN REAL
- 22. MY EXPERIENCE HERE AT CCC HAS BEEN A VERY GOOD ONE!!
- 23. ENJOYED THE EXPERIENCE
- 24. GREAT
- 25. IT WAS GREAT BEING HERE
- 26. I WILL MISS COMMUNITY COLLEGE IN ALL THINGS THEY HAVE DONE.
- 27. THANKS
- 28. EVERYTHING WAS GOOD
- 29. I HAVE NO COMMENTS
- 30. BEING AT COAHOMA WAS THE BEST 1 ½ YEAR OF MY LIFE.
- 31. ENJOYED MY TIME HERE AT COAHOMA COMMUNITY COLLEGE.
- 32. THIS SCHOOL IS THE BIGGEST DISAPPONT SINCE THE LAST POLICE BRUTALITY INCIDENT. THIS SCHOOL ISN'T BASED ON ACADEMICS BY ON PERSONAL RELATIONSHIPS. BIGGEST MISTAKE OF MY LIFE.
- 33. COAHOMA COMMUNITY COLLEGE IS A GREAT SCHOOL TO START AT

34. GREAT SCHOOL

Comments: 2018-2019

- 35. I ENJOYED MY YEAR HERE AT COAHOMA COMMUNITY COLLEGE (2)
- 36. CCC HAS BEEN GREAT!
- 37. N/A (6)
- 38. AMAZING SCHOOL
- 39. COAHOMA WILL ALWAYS BE HOME!
- 40. I REALLY APPRECITATE CCC FOR GIVING ME A CHANCE. THAN YOU. ALLIED HEALTH STUDENTS WERE NOT INCLUDED IN MANY ACTIVITIES.
- 41. COAHOMA COMMUNITY COLLEGE WAS GOOD BUT I HAVE TO LEAVE TO ACCOMPLISH MY GOALS
- 42. GREAT INSTITUTION! PRAISE GOD!
- 43. I ENJOYED MY ONE YEAR AT COAHOMA COMMUNITY COLLEGE!
- 44. GREAT SCHOOL. THANKS FOR THE OPPORTUNITY
- 45. I LOVE COAHOMA!
- 46. I LEARNED A LOT ATTENDING COAHOMA
- 47. THANK YOU FOR ALL YOU HAVE DONE!
- 48. NONE
- 49. SO VERY PROUD OF MY HOMETOWN COLLEGE
- 50. I ENJOYED MYSELF AT CCC. HAPPY TO GRADUATE

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