



Coahoma Community College

Graduating Student Exit Survey Results 2007-08

During May of 2008, Coahoma Community College's Office of Institutional Effectiveness administered the Graduating Student Exit Survey. One hundred and forty-eight students participated in the survey. This report provides survey results.

Office of Institutional
Effectiveness
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Cumulative Count and Percent

Graduating Student Exit Survey 2007-08

	Count	Percent	Cumulative Count	Cumulative Percent
1. GENDER				
(Not Answered)	3	2.03 %	91	61.49 %
Male	37	25.00 %	128	86.49 %
Female	108	72.97 %	236	159.46 %
Total Responses	148	100 %	148	100 %
2. ENROLLMENT STATUS				
(Not Answered)	2	1.37 %	2	1.37 %
Full-time DAY student	87	59.59 %	89	60.96 %
Full-time EVENING student	50	34.25 %	139	95.21 %
Part-time DAY student	3	2.05 %	142	97.26 %
Part-time EVENING student	4	2.74 %	146	100.00 %
Total Responses	146	100 %	146	100 %
3. RACIAL/ETHNIC GROUP				
(Not Answered)	4	2.70 %	4	2.70 %
African American	141	95.27 %	145	97.97 %
Caucasian	2	1.35 %	147	99.32 %
Other	1	0.68 %	148	100.00 %
Total Responses	148	100 %	148	100 %
4. MAJOR OR CURRENT AREA OF STUDY				
(Not Answered)	5	3.38 %	5	3.38 %
Academic major	94	63.51 %	99	66.89 %
Career/technical major	46	31.08 %	145	97.97 %
Undecided	3	2.03 %	148	100.00 %
Total Responses	148	100 %	148	100 %
5. CAMPUS SITE				
(Not Answered)	1	0.72 %	1	0.72 %
Clarksdale	99	71.74 %	100	72.46 %
Charleston	2	1.45 %	102	73.91 %
Mound Bayou	2	1.45 %	104	75.36 %
Quitman	2	1.45 %	106	76.81 %
Rosedale	8	5.80 %	114	82.61 %
Shaw	13	9.42 %	127	92.03 %
Tunica	6	4.35 %	133	96.38 %
Webb	5	3.62 %	138	100.00 %
Total Responses	138	100 %	138	100 %
6. AGE				
(Not Answered)	2	1.35 %	2	1.35 %
18-19	9	6.08 %	11	7.43 %
20-21	41	27.70 %	52	35.14 %
22-24	19	12.84 %	71	47.97 %

Cumulative Count and Percent

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	Count	Percent	Cumulative Count	Cumulative Percent
6. AGE				
25-29	17	11.49 %	88	59.46 %
30-34	22	14.86 %	110	74.32 %
35-39	14	9.46 %	124	83.78 %
40-49	22	14.86 %	146	98.65 %
50-64	2	1.35 %	148	100.00 %
Total Responses	148	100 %	148	100 %

7. INDICATE WHICH OF THE FOLLOWING ARE YOUR REASONS/GOALS FOR ATTENDING COLLEGE

(Not Answered)	5	3.01 %	5	3.01 %
Complete a certificate program	23	13.86 %	28	16.87 %
Obtain an associate degree	72	43.37 %	100	60.24 %
Transfer to a four-year college or university	41	24.70 %	141	84.94 %
Obtain or update job-related skills	9	5.42 %	150	90.36 %
Self-improvement or personal enjoyment	11	6.63 %	161	96.99 %
Change careers	5	3.01 %	166	100.00 %
Total Responses	166	100 %	166	100 %

8. HOW MANY HOURS PER WEEK DO YOU WORK AT YOUR JOB?

(Not Answered)	2	1.35 %	2	1.35 %
1-5 hours	6	4.05 %	8	5.41 %
6-10 hours	19	12.84 %	27	18.24 %
11-19 hours	7	4.73 %	34	22.97 %
20-29 hours	8	5.41 %	42	28.38 %
30-39 hours	12	8.11 %	54	36.49 %
40 or more hours	44	29.73 %	98	66.22 %
I do not work	50	33.78 %	148	100.00 %
Total Responses	148	100 %	148	100 %

9. HOW MANY HOURS PER WEEK DID YOU STUDY OR PREPARE FOR CLASS?

(Not Answered)	6	4.08 %	6	4.08 %
1-5 hours	71	48.30 %	77	52.38 %
6-10 hours	32	21.77 %	109	74.15 %
11-15 hours	17	11.56 %	126	85.71 %
16 or more hours	19	12.93 %	145	98.64 %
None	2	1.36 %	147	100.00 %
Total Responses	147	100 %	147	100 %

10. INDICATE WHICH OF THE FOLLOWING ARE YOUR REASONS FOR CHOOSING TO ATTEND COAHOMA COMMUNITY COLLEGE

(Not Answered)	4	1.53 %	4	1.53 %
Course offerings	40	15.33 %	44	16.86 %
Convenient location	58	22.22 %	102	39.08 %
Good academic reputation	20	7.66 %	122	46.74 %

Cumulative Count and Percent

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	Count	Percent	Cumulative Count	Cumulative Percent
10. INDICATE WHICH OF THE FOLLOWING ARE YOUR REASONS FOR CHOOSING TO ATTEND COAHOMA COMMUNITY COLLEGE				
Low cost	14	5.36 %	136	52.11 %
Good chance of personal success	24	9.20 %	160	61.30 %
Can work while attending college	40	15.33 %	200	76.63 %
Social atmosphere	5	1.92 %	205	78.54 %
Scholarship or financial aid	19	7.28 %	224	85.82 %
Advice of parents or relatives	17	6.51 %	241	92.34 %
Advice of high school personnel	4	1.53 %	245	93.87 %
CCC recruited me	11	4.21 %	256	98.08 %
Other _____	5	1.92 %	261	100.00 %
Total Responses	261	100 %	261	100 %
11. Quality of course content in your major area of study				
(Not Answered)	8	5.41 %	8	5.41 %
Strongly Satisfied	60	40.54 %	68	45.95 %
Satisfied	66	44.59 %	134	90.54 %
Neutral	12	8.11 %	146	98.65 %
Dissatisfied	2	1.35 %	148	100.00 %
Total Responses	148	100 %	148	100 %
12. Concern for you as an individual				
(Not Answered)	7	4.73 %	7	4.73 %
Strongly Satisfied	48	32.43 %	55	37.16 %
Satisfied	74	50.00 %	129	87.16 %
Neutral	16	10.81 %	145	97.97 %
Strongly Dissatisfied	3	2.03 %	148	100.00 %
Total Responses	148	100 %	148	100 %
13. Academic advising and counseling services				
(Not Answered)	7	4.73 %	7	4.73 %
Strongly Satisfied	46	31.08 %	53	35.81 %
Satisfied	67	45.27 %	120	81.08 %
Neutral	25	16.89 %	145	97.97 %
Dissatisfied	2	1.35 %	147	99.32 %
Strongly Dissatisfied	1	0.68 %	148	100.00 %
Total Responses	148	100 %	148	100 %
14. Attitude of the college faculty toward students				
(Not Answered)	7	4.73 %	7	4.73 %
Strongly Satisfied	44	29.73 %	51	34.46 %
Satisfied	66	44.59 %	117	79.05 %
Neutral	20	13.51 %	137	92.57 %
Dissatisfied	9	6.08 %	146	98.65 %
Strongly Dissatisfied	2	1.35 %	148	100.00 %

Cumulative Count and Percent

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	Count	Percent	Cumulative Count	Cumulative Percent
14. Attitude of the college faculty toward students				
Total Responses	148	100 %	148	100 %
15. Attitude of the college non-teaching staff toward students				
(Not Answered)	8	5.41 %	8	5.41 %
Strongly Satisfied	40	27.03 %	48	32.43 %
Satisfied	65	43.92 %	113	76.35 %
Neutral	27	18.24 %	140	94.59 %
Dissatisfied	7	4.73 %	147	99.32 %
Strongly Dissatisfied	1	0.68 %	148	100.00 %
Total Responses	148	100 %	148	100 %
16. Challenge offered by your major area of study				
(Not Answered)	11	7.43 %	11	7.43 %
Strongly Satisfied	48	32.43 %	59	39.86 %
Satisfied	70	47.30 %	129	87.16 %
Neutral	18	12.16 %	147	99.32 %
Dissatisfied	1	0.68 %	148	100.00 %
Total Responses	148	100 %	148	100 %
17. General registration procedures				
(Not Answered)	12	8.11 %	12	8.11 %
Strongly Satisfied	35	23.65 %	47	31.76 %
Satisfied	52	35.14 %	99	66.89 %
Neutral	26	17.57 %	125	84.46 %
Dissatisfied	15	10.14 %	140	94.59 %
Strongly Dissatisfied	8	5.41 %	148	100.00 %
Total Responses	148	100 %	148	100 %
18. Billing and fee payment procedures				
(Not Answered)	13	8.78 %	13	8.78 %
Strongly Satisfied	34	22.97 %	47	31.76 %
Satisfied	66	44.59 %	113	76.35 %
Neutral	26	17.57 %	139	93.92 %
Dissatisfied	6	4.05 %	145	97.97 %
Strongly Dissatisfied	3	2.03 %	148	100.00 %
Total Responses	148	100 %	148	100 %
19. Financial Aid services				
(Not Answered)	12	8.11 %	12	8.11 %
Strongly Satisfied	50	33.78 %	62	41.89 %
Satisfied	58	39.19 %	120	81.08 %
Neutral	13	8.78 %	133	89.86 %
Dissatisfied	11	7.43 %	144	97.30 %
Strongly Dissatisfied	4	2.70 %	148	100.00 %

Cumulative Count and Percent

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	Count	Percent	Cumulative Count	Cumulative Percent
19. Financial Aid services				
Total Responses	148	100 %	148	100 %
20. Personal security and safety at campus				
(Not Answered)	11	7.43 %	11	7.43 %
Strongly Satisfied	47	31.76 %	58	39.19 %
Satisfied	59	39.86 %	117	79.05 %
Neutral	26	17.57 %	143	96.62 %
Dissatisfied	5	3.38 %	148	100.00 %
Total Responses	148	100 %	148	100 %
21. Provisions provided for students with disabilities				
(Not Answered)	16	10.81 %	16	10.81 %
Strongly Satisfied	39	26.35 %	55	37.16 %
Satisfied	57	38.51 %	112	75.68 %
Neutral	35	23.65 %	147	99.32 %
Dissatisfied	1	0.68 %	148	100.00 %
Total Responses	148	100 %	148	100 %
22. Maintenance of student housing				
(Not Answered)	19	12.84 %	19	12.84 %
Strongly Satisfied	23	15.54 %	42	28.38 %
Satisfied	50	33.78 %	92	62.16 %
Neutral	51	34.46 %	143	96.62 %
Dissatisfied	3	2.03 %	146	98.65 %
Strongly Dissatisfied	2	1.35 %	148	100.00 %
Total Responses	148	100 %	148	100 %
23. Library resources and services				
(Not Answered)	11	7.43 %	11	7.43 %
Strongly Satisfied	49	33.11 %	60	40.54 %
Satisfied	61	41.22 %	121	81.76 %
Neutral	26	17.57 %	147	99.32 %
Strongly Dissatisfied	1	0.68 %	148	100.00 %
Total Responses	148	100 %	148	100 %
24. Maintenance of classrooms and buildings				
(Not Answered)	14	9.46 %	14	9.46 %
Strongly Satisfied	27	18.24 %	41	27.70 %
Satisfied	70	47.30 %	111	75.00 %
Neutral	34	22.97 %	145	97.97 %
Dissatisfied	2	1.35 %	147	99.32 %
Strongly Dissatisfied	1	0.68 %	148	100.00 %
Total Responses	148	100 %	148	100 %

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	Count	Percent	Cumulative Count	Cumulative Percent
25. Access to appropriate technology				
(Not Answered)	9	6.08 %	9	6.08 %
Strongly Satisfied	42	28.38 %	51	34.46 %
Satisfied	73	49.32 %	124	83.78 %
Neutral	19	12.84 %	143	96.62 %
Dissatisfied	4	2.70 %	147	99.32 %
Strongly Dissatisfied	1	0.68 %	148	100.00 %
Total Responses	148	100 %	148	100 %
26. College bookstore inventory and services				
(Not Answered)	9	6.08 %	9	6.08 %
Strongly Satisfied	34	22.97 %	43	29.05 %
Satisfied	68	45.95 %	111	75.00 %
Neutral	25	16.89 %	136	91.89 %
Dissatisfied	10	6.76 %	146	98.65 %
Strongly Dissatisfied	2	1.35 %	148	100.00 %
Total Responses	148	100 %	148	100 %
27. College-sponsored student programs				
(Not Answered)	14	9.52 %	14	9.52 %
Strongly Satisfied	36	24.49 %	50	34.01 %
Satisfied	69	46.94 %	119	80.95 %
Neutral	25	17.01 %	144	97.96 %
Dissatisfied	2	1.36 %	146	99.32 %
Strongly Dissatisfied	1	0.68 %	147	100.00 %
Total Responses	147	100 %	147	100 %
28. Recreation, social gatherings, cultural events, and entertainment				
(Not Answered)	10	6.76 %	10	6.76 %
Strongly Satisfied	36	24.32 %	46	31.08 %
Satisfied	61	41.22 %	107	72.30 %
Neutral	34	22.97 %	141	95.27 %
Dissatisfied	4	2.70 %	145	97.97 %
Strongly Dissatisfied	3	2.03 %	148	100.00 %
Total Responses	148	100 %	148	100 %
29. Cafeteria food and services				
(Not Answered)	12	8.11 %	12	8.11 %
Strongly Satisfied	25	16.89 %	37	25.00 %
Satisfied	42	28.38 %	79	53.38 %
Neutral	51	34.46 %	130	87.84 %
Dissatisfied	6	4.05 %	136	91.89 %
Strongly Dissatisfied	12	8.11 %	148	100.00 %
Total Responses	148	100 %	148	100 %

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	Count	Percent	Cumulative Count	Cumulative Percent
30. Overall impression of Coahoma Community College				
(Not Answered)	10	6.76 %	10	6.76 %
Strongly Satisfied	64	43.24 %	74	50.00 %
Satisfied	57	38.51 %	131	88.51 %
Neutral	14	9.46 %	145	97.97 %
Dissatisfied	3	2.03 %	148	100.00 %
Total Responses	148	100 %	148	100 %

Comments

Graduating Student Exit Survey 2007-08

Provide any additional information that CCC might use to improve overall institutional effectiveness:

1. I see nothing wrong with institutional effectiveness.
2. There is unfairness at the college. If an instructor can give a student an A because they are "friends," I should receive an A for putting forth the best effort I have.
3. Join Valley to offer classes to students.
4. I have never seen an institution of higher learning to be unprofessional. I thank you for the learning opportunity, but I hope I never have to attend again. CCC's recruitment for students is low.
5. Adhere to the policies. Administration needs to listen and help the students as much as possible and not side with the wrong to keep grants. There is unfairness of certain programs, and nothing seems to be done about it.
6. I wish it was a four-year institution.
7. The school was very good, and I enjoyed learning and the experience.
8. Join Valley and offer classes. More students will take classes.
9. More communication.
10. The only comment that I have is that the Financial Aid Office needs some improvement.
11. Encourage everyone to go to class and make good grades. Stay on task, and maintain a good attitude.
12. Coaching staff for football.
13. Better cafeteria food and more entertainment.
14. I enjoyed being a student here.
15. More parking spaces around the Georgia Lewis Building.
16. Coahoma Community College can improve its overall effectiveness by requiring its staff to upgrade their customer service skills, especially during the registration process.
17. Better RAs.
18. Need lights around Georgia Lewis. It is dark at night. Need more parking spaces.
19. Do not treat us as if we are in high school with everyone in alphabetical order during graduation. Give our degree according by area of study. I also think we should be able to wear what we want under graduation robes, instead of being in all black.
20. Although some staff care about students, it would be nice if there were more. There should also be more student activities on campus and transfer scholarships.
21. Coahoma Community College has opened up many doors for everyone.
22. Need more parking spaces all over campus.