

A decorative graphic on the right side of the page features three overlapping red circles of varying sizes. A thin blue line starts from the top left and passes through the center of the largest circle. A thin grey line starts from the top right and passes through the center of the smallest circle. The circles are layered, with the largest one in the foreground and the smallest one in the background.

Coahoma Community College

2009 Graduating Student Exit Survey Report

During May of 2009, the Office of Institutional Effectiveness administered the *Graduating Student Exit Survey* to Coahoma Community College's graduates during graduation practice. One hundred and seventy-four students participated in the survey. This report provides the results from this survey.

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Coahoma Community College

Graduating Student Exit Survey Report 2008-09

	Count	Percent
1. GENDER		
(Not Answered)	3	1.72 %
Male	37	21.26 %
Female	134	77.01 %
Total Responses		174 100 %
2. RACIAL/ETHNIC GROUP		
(Not Answered)	4	2.30 %
Black or African American	165	94.83 %
White	2	1.15 %
Hispanic	1	0.57 %
Two or More Races	2	1.15 %
Total Responses		174 100 %
3. AGE		
(Not Answered)	3	1.72 %
18-19	9	5.17 %
20-21	35	20.11 %
22-24	30	17.24 %
25-29	19	10.92 %
30-34	26	14.94 %
35-39	20	11.49 %
40-49	22	12.64 %
50-64	10	5.75 %
Total Responses		174 100 %
4. MAJOR OR CURRENT AREA OF STUDY		
(Not Answered)	12	6.90 %
Academic major	96	55.17 %
Career/technical major	66	37.93 %
Total Responses		174 100 %
5. CAMPUS SITE		
(Not Answered)	14	8.05 %
Clarksdale	126	72.41 %
Charleston	4	2.30 %
Mound Bayou	6	3.45 %
Rosedale	7	4.02 %
Shaw	6	3.45 %
Tunica	9	5.17 %
Webb	2	1.15 %
Total Responses		174 100 %

Coahoma Community College

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Count Percent

6. INDICATE WHICH OF THE FOLLOWING ARE YOUR REASONS/GOALS FOR ATTENDING COLLEGE

(Not Answered)	8	4.04 %
Complete a certificate program	25	12.63 %
Obtain an associate degree	83	41.92 %
Transfer to a four-year college or university	43	21.72 %
Obtain or update job-related skills	9	4.55 %
Self-improvement or personal enjoyment	20	10.10 %
Change careers	6	3.03 %
Other _____	4	2.02 %
Total Responses	198	100 %

7. My oral communication (speaking) skills have improved since taking classes at Coahoma Community College

(Not Answered)	6	3.45 %
Strongly Agree	68	39.08 %
Agree	79	45.40 %
Neutral	18	10.34 %
Disagree	2	1.15 %
Strongly Disagree	1	0.57 %
Total Responses	174	100 %

8. My written communication skills have improved since taking classes at Coahoma Community College

(Not Answered)	8	4.60 %
Strongly Agree	62	35.63 %
Agree	79	45.40 %
Neutral	24	13.79 %
Disagree	1	0.57 %
Total Responses	174	100 %

9. My historical and cultural awareness skills have improved since taking courses at Coahoma Community College.

(Not Answered)	9	5.17 %
Strongly Agree	52	29.89 %
Agree	81	46.55 %
Neutral	29	16.67 %
Disagree	3	1.72 %
Total Responses	174	100 %

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	Count	Percent
10. My critical thinking skills have improved since taking courses at Coahoma Community College.		
(Not Answered)	9	5.17 %
Strongly Agree	73	41.95 %
Agree	64	36.78 %
Neutral	26	14.94 %
Disagree	2	1.15 %
Total Responses		174 100 %

11. My problem solving skills (mathematics) have improved since taking courses at Coahoma Community College.

(Not Answered)	7	4.02 %
Strongly Agree	56	32.18 %
Agree	70	40.23 %
Neutral	36	20.69 %
Disagree	4	2.30 %
Strongly Disagree	1	0.57 %
Total Responses		174 100 %

12. My problem solving skills (science reasoning) have improved since taking courses at Coahoma Community College.

(Not Answered)	11	6.32 %
Strongly Agree	57	32.76 %
Agree	76	43.68 %
Neutral	19	10.92 %
Disagree	10	5.75 %
Strongly Disagree	1	0.57 %
Total Responses		174 100 %

13. My ability to use technology (computers and/or programs) has improved since taking courses at Coahoma Community College.

(Not Answered)	7	4.02 %
Strongly Agree	82	47.13 %
Agree	60	34.48 %
Neutral	19	10.92 %
Disagree	4	2.30 %
Strongly Disagree	2	1.15 %
Total Responses		174 100 %

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	Count	Percent
14. Satisfaction Level: Quality of course content in your major area of study		
(Not Answered)	8	4.60 %
Strongly Satisfied	86	49.43 %
Satisfied	63	36.21 %
Neutral	15	8.62 %
Dissatisfied	2	1.15 %
Total Responses		174
		100 %
15. Satisfaction Level: Concern for you as an individual		
(Not Answered)	14	8.05 %
Strongly Satisfied	76	43.68 %
Satisfied	63	36.21 %
Neutral	18	10.34 %
Dissatisfied	2	1.15 %
Strongly Dissatisfied	1	0.57 %
Total Responses		174
		100 %
16. Satisfaction Level: Academic advising and counseling services		
(Not Answered)	15	8.62 %
Strongly Satisfied	64	36.78 %
Satisfied	61	35.06 %
Neutral	25	14.37 %
Dissatisfied	7	4.02 %
Strongly Dissatisfied	2	1.15 %
Total Responses		174
		100 %
17. Satisfaction Level: Attitude of the college faculty toward students		
(Not Answered)	14	8.05 %
Strongly Satisfied	60	34.48 %
Satisfied	66	37.93 %
Neutral	20	11.49 %
Dissatisfied	8	4.60 %
Strongly Dissatisfied	6	3.45 %
Total Responses		174
		100 %

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	Count	Percent
18. Satisfaction Level: Attitude of the college non-teaching staff toward students		
(Not Answered)	14	8.05 %
Strongly Satisfied	59	33.91 %
Satisfied	74	42.53 %
Neutral	22	12.64 %
Dissatisfied	4	2.30 %
Strongly Dissatisfied	1	0.57 %
Total Responses	174	100 %
19. Satisfaction Level: Challenge offered by your major area of study		
(Not Answered)	9	5.17 %
Strongly Satisfied	75	43.10 %
Satisfied	64	36.78 %
Neutral	20	11.49 %
Dissatisfied	5	2.87 %
Strongly Dissatisfied	1	0.57 %
Total Responses	174	100 %
20. Satisfaction Level: General registration procedures		
(Not Answered)	11	6.32 %
Strongly Satisfied	50	28.90 %
Satisfied	70	40.46 %
Neutral	22	12.72 %
Dissatisfied	15	8.67 %
Strongly Dissatisfied	6	3.47 %
Total Responses	174	100 %
21. Satisfaction Level: Billing and fee payment procedures		
(Not Answered)	16	9.20 %
Strongly Satisfied	54	31.03 %
Satisfied	71	40.80 %
Neutral	26	14.94 %
Dissatisfied	4	2.30 %
Strongly Dissatisfied	3	1.72 %
Total Responses	174	100 %
22. Satisfaction Level: Financial Aid services		
(Not Answered)	13	7.47 %
Strongly Satisfied	67	38.51 %
Satisfied	52	29.89 %
Neutral	23	13.22 %
Dissatisfied	12	6.90 %

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	Count	Percent
22. Satisfaction Level: Financial Aid services		
Strongly Dissatisfied	7	4.02 %
Total Responses	174	100 %
23. Satisfaction Level: Personal security and safety		
(Not Answered)	17	9.77 %
Strongly Satisfied	52	29.89 %
Satisfied	67	38.51 %
Neutral	25	14.37 %
Dissatisfied	7	4.02 %
Strongly Dissatisfied	6	3.45 %
Total Responses	174	100 %
24. Satisfaction Level: Provisions provided for students with disabilities		
(Not Answered)	19	10.92 %
Strongly Satisfied	49	28.16 %
Satisfied	66	37.93 %
Neutral	37	21.26 %
Dissatisfied	3	1.72 %
Total Responses	174	100 %
25. Satisfaction Level: Maintenance of student housing		
(Not Answered)	16	9.20 %
Strongly Satisfied	44	25.29 %
Satisfied	50	28.74 %
Neutral	56	32.18 %
Dissatisfied	4	2.30 %
Strongly Dissatisfied	4	2.30 %
Total Responses	174	100 %
26. Satisfaction Level: Library resources and services		
(Not Answered)	9	5.17 %
Strongly Satisfied	64	36.78 %
Satisfied	69	39.66 %
Neutral	27	15.52 %
Dissatisfied	4	2.30 %
Strongly Dissatisfied	1	0.57 %
Total Responses	174	100 %

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	Count	Percent
27. Satisfaction Level: Maintenance of classrooms and buildings		
(Not Answered)	12	6.90 %
Strongly Satisfied	54	31.03 %
Satisfied	69	39.66 %
Neutral	35	20.11 %
Dissatisfied	3	1.72 %
Strongly Dissatisfied	1	0.57 %
Total Responses		174 100 %
28. Satisfaction Level: Access to appropriate technology		
(Not Answered)	15	8.62 %
Strongly Satisfied	66	37.93 %
Satisfied	63	36.21 %
Neutral	26	14.94 %
Dissatisfied	3	1.72 %
Strongly Dissatisfied	1	0.57 %
Total Responses		174 100 %
29. Satisfaction Level: College bookstore inventory and services		
(Not Answered)	11	6.32 %
Strongly Satisfied	61	35.06 %
Satisfied	60	34.48 %
Neutral	31	17.82 %
Dissatisfied	8	4.60 %
Strongly Dissatisfied	3	1.72 %
Total Responses		174 100 %
30. Satisfaction Level: College-sponsored student programs		
(Not Answered)	7	4.02 %
Strongly Satisfied	54	31.03 %
Satisfied	76	43.68 %
Neutral	34	19.54 %
Dissatisfied	2	1.15 %
Strongly Dissatisfied	1	0.57 %
Total Responses		174 100 %

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	Count	Percent
31. Satisfaction Level: Recreation, social gatherings, cultural events, and entertainment		
(Not Answered)	12	6.90 %
Strongly Satisfied	55	31.61 %
Satisfied	65	37.36 %
Neutral	36	20.69 %
Dissatisfied	4	2.30 %
Strongly Dissatisfied	2	1.15 %
Total Responses		174
		100 %
32. Satisfaction Level: Cafeteria food and services		
(Not Answered)	14	8.05 %
Strongly Satisfied	42	24.14 %
Satisfied	56	32.18 %
Neutral	53	30.46 %
Dissatisfied	5	2.87 %
Strongly Dissatisfied	4	2.30 %
Total Responses		174
		100 %
33. Overall impression of Coahoma Community College		
(Not Answered)	10	5.75 %
Strongly Satisfied	72	41.38 %
Satisfied	67	38.51 %
Neutral	21	12.07 %
Dissatisfied	2	1.15 %
Strongly Dissatisfied	2	1.15 %
Total Responses		174
		100 %

Coahoma Community College

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Comments:

Provide any additional comments that CCC might use to improve overall institutional effectiveness:

- *The teachers are very good instructors and are willing to help studnets out in the best way they know how. I enjoyed my three years here at Coahoma Community College. I rate Coahoma as the best college in the Delta.*
- *I learned a lot at CCC. I plan to further my education at Delta State University and pursue my Bachelor's degree and then work on my Master's degree. This is my first college degree, and I am 46 years old and very happy.*
- *I just want to name a few staff members who have been an inspiration in my life: Mrs. Done, Ms. Carter, Mr. Pittman, and Mrs. Elliott. Thanks for equipping me to be successful.*
- *I am very proud of the teachers putting forth the effort to help students maintain their success.*
- *Just keep up the good work!*
- *Great institution!*
- *Obtain more resources to help students.*
- *Students should not have to pay to print materials.*
- *Registration needs improvement. Financial Aid takes too long.*
- *Financial Aid needs improvement.*
- *I feel that students should be told who their advisors are and be able to communicate with their advisors, either face-to-face or by phone. I feel very strongly about this.*
- *Offer more evening courses.*
- *Better food needed in the cafeteria.*
- *Many of CCC's employees don't have good people skills and really need to learn how to deal with people.*
- *CCC's employees need better people skills, especially the Business Office and Financial Aid Office.*